

Hajat Namakula Amaal Kinene Nsereko (PhD)

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Profile Summary

I am a Self-Motivated, dependable Quality Assurance expert who boasts over 10 years of experience in the Quality Field with a proven record from various higher institutions of learning. I am passionate about High Education quality assurance because it is the core of high education institutions. It ensures high-quality audits, quality assessments, quality control and academic standards which ultimately impact students' and staff experience through the institution's Lifecycle. Seeking employment with an organization that offers new opportunities and challenges where professional and interpersonal working relationships are paramount and valued. Team player with effective Leadership skills and a trademark work ethic looking to take on complex issues and thrive in a productive work environment.

Achievements

In my 11 years of experience as a Quality Assurance expert I have acquired several achievements; am a founder member of the Ugandan Universities Quality Assurance Forum (UUQAF) and the East African Quality Assurance Network (EAQAN) where I have networked and carried out training and sensitization in Quality Assurance for several universities. During my tenure as the Head of Secretariat of the Uganda Vice Chancellors' Forum (UVCF), I encouraged the involvement of the quality assurance officers from the various member universities to participate in the forum. I have individually actively participated in the Association of African Universities (AAU) quality assurance activities. With my 17 years of experience in teaching at the university, I am a senior lecturer in the Department of Finance and Banking in the Faculty of Management at the Islamic University in Uganda.

Related Work Experience

2018 Feb- To-Date: Director Quality Assurance - Islamic University in Uganda

RESPONSIBILITIES

- Act as a Head of Department, Quality Assurance.
- A member of the Executive Board, Examinations Committee, Research Coordination Committee, Deans Forum and Quality Assurance Committee as the Secretary.
- Oversee the formulation of the University's Quality Assurance Policies and Practices to their implementation and monitoring across the University, and where appropriate, in collaborative partner institutions.
- Responsible for strategic planning to achieve the objective of the University Quality Assurance Framework.
- Being accountable for implementing the Quality Assurance Initiatives, managing its details and bringing it to successful implementation.
- Lead the development and oversee the implementation of the University
- Lead, coordinate and support Quality Assurance and Enhancement of Management Systems across the University.
- Contribute to the identification, development and promotion of the University's Quality Assurance protocols and mechanism.
- Oversee the publication of the Quality Assurance Journal and other reports.
- Liaise with donors and funding agencies to mobilize financial resources for the University Quality Assurance activities.
- Coordinate the process of programme and institutional self-assessment and accreditation of academic programmes.
- Provide overall coordination for Quality Assurance within the University and ensure that the research outputs contribute to the overall goals and objectives of the University.
- Develop research quality standards and related guidelines for use by all researchers of the University and those commissioned by it.

- Put in place suitable systems and processes to ensure that quality standards and appropriate ethical standards are met for both commissioned work and that conducted in-house.
- Ensure that appropriate management and Quality Assurance arrangements are in place for both internal and external Quality Assurance projects for ensuring research, teaching and community outreach activities are conducted ethically, including systems for monitoring and responding to complaints.
- Develop and administer Quality Assurance University programmes.
- Train and coach University staff (academic and support)
- Responsible for the quality audits of the University systems and programs and their related reports.
- Perform any other duties as may be assigned by the Rector and Vice-Rector Academic Affairs from time to time.

2016 March- NOV '17: Director of Quality Assurance and Monitoring - Kampala International University

RESPONSIBILITIES

- Implementation of the Quality Assurance Compliance Framework Audits to ensure Ethics, Compliance and Corporate Integrity with the full authority of the Management Executive.
- Audit & Monitor the teaching and learning both for the lecturer and students' attendance in the University, as well as writing daily, weekly, monthly and semester reports for management to implement any necessary action.
- Develop and maintain systems, tools, and techniques to measure performance against established standards in each unit of the University.
- Enforce standards by working through the supervising officers within the system.
- Coordinate and monitor the implementation of agreed-upon standards and provide timely feedback in form of weekly, monthly, quarterly and annual reports to the Vice-Chancellor.
- Propose innovations for continuous improvement in the quality of services delivered by KIU.

- Ensure adequate preparation for visits by external regulatory bodies.
- Plan and manage activities of the QA Directorate by agreed timeframes.
- Provide overall supervision of the QA deputy directors.
- Help departments set targets and appraise their performance by KIU standards.
- Solicit internal and external stakeholders' feedback on KIU services as a basis for advising implementing units.
- To perform any other duties as may be assigned to me by the relevant university authorities.

2014 – To – Date: Part-Time Senior Lecturer at Postgraduate Level - Islamic University in Uganda

COURSES TAUGHT

- Corporate Finance
- Investment and Portfolio Management
- International Financial Management

2014- To Jan 2016: Director - Kampala University City Campus

RESPONSIBILITIES

- Plan, organize, make budgets and manage the financials of the campus and give feedback to the University Bursary.
- Communicate frequently and effectively with the school's faculty and staff.
- Coordinate and oversee student academic activities including counselling and giving advice.
- Advise the Academic Registrar and management on academic matters.
- Oversee the process of hiring and evaluating faculty staff.
- Enforce the set academic rules and policies.
- Promote excellence in teaching, service, professional growth/ development, and achievement.
- Respond promptly to the needs of the campus, staff and students.
- Initiate and manage collaborative opportunities available for the Campus.
- Ensuring to have regular meetings with Deans, HOD, and lecturers in the different schools.

- Attending the University Management meetings.
- Perform any other administrative functions assigned.

2009- To Jan 2016: Quality Assurance Manager / Senior Lecturer - Kampala University

RESPONSIBILITIES

- Communicate frequently and effectively with the school's faculty and staff
- Coordinate and oversee student academic activities including counselling and giving advice
- Advise the Academic Registrar and management on academic matters
- Oversee the process of hiring and evaluating faculty staff
- Enforce the set academic rules and policies
- Promote excellence in teaching, service, professional growth/ development, and achievement
- Respond promptly to the needs of the school, staff, and students
- Initiate and manage collaborative opportunities available for the school
- Develop and manage the school budget
- Lead in the planning process for the school's programs with the ability to improve programs
- Improve the school programs and monitor policies whilst ensuring all the University and national criterion concerning academics is strictly observed
- Ensure and observe Quality Assurance in the whole University, especially on all campuses
- Ensuring to have regular meetings with HODs and lecturers in the different schools
- Attending University Deanery meetings
- Perform any other administrative functions assigned

2004-2013: Dean of the School of Business and Management Studies / Lecturer - Kampala University

COURSES TAUGHT

- Investment banking
- Microfinance Management

- Credit Management Courses
- Financial management
- Islamic Banking
- Investment Management and Portfolio Analysis
- Relationship Marketing

Education and Certification

Year	Qualification /Institution /School
2022-2022:	Certificate of Honorary PhD Doctor of Philosophy in Social & Humanitarian Studies <i>All Nations Bible Institution & Projects- South Africa</i>
2021-2021:	Certificate of Completion, Online Course on Research and Proposal Writing in Science <i>INASP, AUTHORAID PROJECT</i>
2019-2019:	DIES/CREST Online Training Course for Supervisors of Doctoral Candidates at African Universities <i>Centre for Research on Evaluation, Science and Technology, Stellenbosch University, South Africa</i>
2010-2014:	Doctor of Business Administration, CUM LAUDE (Finance Major) <i>Atlantic International University, USA</i>
2000-2002:	Master in Business Administration (Finance & Accounting) <i>Makerere University Business School</i>
1993-1996:	Bachelor of Arts in Education (Economics & Islamics) <i>Islamic University in Uganda</i>
1991-1993:	Uganda Advanced Certificate in Education <i>Kibuli Secondary School</i>
1987-1990:	Uganda Certificate in Education <i>Kibuli Secondary School</i>

Other Skills

Expert of the HAQAA2 Initiative in the dissemination of the African Standard guideline for Quality Assurance (ASG-QA)

Quality Assurance Skills (Consultant): Trained Quality Assurance Officer

Financial Skills (Consultant): Trained Financial Officer

Computer Skills: Proficient with Microsoft Word applications, Internet Communication Use

Bilingual: Fluent in English and Luganda

Charismatic and confident public speaker

Excellent interpersonal communication skills, and ability to present complex information in an easy-to-understand format.

Hobbies and Interests

- Networking
- Socializing
- Traveling
- Reading articles, journals
- Writing Articles
- Tennis
- Badminton

Research Projects Written

- The Impact of Credit Management on Saving and Credit Co-operative Societies (SACCOs) In Relation to Social Development “A Case Study of Naguru Co-operative Society (SACCO), Nakawa Division-Kampala District” **(For my Doctorate Thesis)**
- **Interactive marketing and customer retention**, "A case study of Cairo International Bank." **(For my Master's Thesis published by Makerere University Business School,2005)**
- To Enhance Credit Management in Uganda, “A case study of financial institutions.”

- A Proposal for the Bachelors of Trade Policy and Law presented to **UP TOP Ministry of Tourism, Trade, and Industry (MIIT)**
- A Self-Assessment Report for The Bachelor of Business Administration Programme; A Report Submitted to The Inter-University Council for East Africa (IUCEA) Under the Quality Assurance Programme In Institutions of Higher Education
- Kampala University response on comments for peers' review report- On the Bachelor of Business Administration given by the Inter-University Council of East Africa in collaboration with CHE (Kenya); TCU (Tanzania); NCHE (Uganda) and DAAD (Germany)
- Policy to Promote Honesty in University Assessment: Examination Malpractices in Higher Education Institutions
- Developing an Inclusive Learning Rulebook: Strengthening Quality Teaching and Improving Learning in East African Higher Education (**Publication in the EAQAN Journal**)
- Assessing the Readiness of Academics on the Uptake of eLearning Platform: Experience at a Private University in East Africa.
- Community Empowerment through Entrepreneurial Training; Ensuring Sustainable Community Economic Development in Uganda, Authors Amaal Kinene Nsereko and James K Wasajja (**Published in Academia.edu and International Journal of Management Research & Emerging Sciences (IJMRES), ISSN 2313-7738, Volume 8, Issue 1, 2018**)

- Acceptance of Electronic Health Record for Improving Quality of Health Service Delivery: Case Study of Aminu Kano Teaching Hospital Nigeria, Authors – Shehu Ibrahim, Shamusdeen A. Sanni and Amaal Kinene Nsereko, Kampala International University, **KIU Journal of Humanities Copy Rights© 2017, ISSN: 2415-0843; 2 (2B): 195-210**
- Assessing Lecturers’ Perception on Student- Lecturer Evaluations in Higher Education Institutions: Supporting Teaching in East African Higher Education Institutions, Authors –Amaal Kinene Nsereko and Birabwa Elizabeth (**Published Enhancing Quality in Higher Education for Better Student Outcomes; (2018) - Book Chapter Two by Cambridge Scholars Publishing ISBN (10): 1-5275-1598-2; ISBN (13)978-1-5275-1598-7, Pg 11-24.**
- Making University-Industry Partnership work: Lessons from a private University and government collaboration, Authors Amaal Kinene Nsereko and Wasajja James (**Published in University-Industry Partnership in MIT, Cambridge, and Tokyo: Storytelling Across Boundaries 2018 and ACADEMIA.edu**)
- Assessing the Readiness of Academics on the Uptake of eLearning in Higher Education Institutions for Quality Assurance: Themes/Topics: Streamlining E-Learning Systems in Higher Education Institution Authors Shamsudeen Ademola Sanni¹, [Amaal Kinene Nsereko](#)², and Muhammad Musbahu Muhammad³ (**Published Article in the National Council for Higher Education 1st Conference Journal 2019**)
- Doctoral Supervision A Challenge in Universities: The Context of Sub-Saharan African Universities, Author Amaal Kinene N Nsereko (**Published Article in the Islamic University Multidisciplinary Journal (IUMJ) online ISSN: 2617-6513, Print ISSN: 2409-0263, Volume 7 Issue 2 June 2020**)

Research Projects Supervised as a Supervisor

- Impediments to microfinance outreach and development in rural areas in Uganda. "A case study of Uganda Microfinance Union"
- The impact of microfinance institutions on poverty eradication in Uganda, "A case study of Faulu Uganda."
- An assessment of the effects of corruption on Uganda's economy and challenges of fighting it, "A case study of the institution of IGG's office."
- Commercial Banks' participation in Microfinance services for economic development in Kenya.
- Evaluation of effective promotion tools "A case study of Tanzania Breweries Ltd. Dar-es-Salaam"
- The challenges of financial performance in microfinance institutions: "A case study of Faulu Uganda Ltd"
- The role of commercial banks in the success of small businesses in Tanzania: "A case study of CRDB Bank and National Microfinance Bank."
- Relationship Between Working Capital Management and Profitability of City Oil Company Kampala, Uganda
- Budgetary Control and Financial Performance of City Oil Jinja Road- Kampala, Uganda
- Inventory Management and Organization Performance;" A Case Study of Nakumatt Supermarket Oasis Mall, Kampala"
- The Effect of Corporate Governance on Financial Performance of Olympic Petroleum, Kampala Uganda
- Effect of Management Accounting Practices on Financial Performance of Coca-Cola Headquarters in Mogadishu- Somalia
- The Relationship Between Financial Reporting and Islamic Bank Investor's Decision Making A Case of Amal Bank, Basosa, Somalia
- Inventory Valuation and Financial Performance of Red Sea Company, Bosaso, Puntland, Somalia
- The Contribution of Iyolwa Sacco on Improving the Household Income of The People of Iyolwa Sub County Tororo District

- Internal Audit Practices and Financial Performance; “A Case Study of Towfiq General Trading Company Somalia”
- Internal Audit Practices and Financial Performance of National Social Security Fund Headquarters, Kampala Uganda
- Accounting Records Keeping on The Quality Financial Statements of Towfiq Limited Company in Mogadishu, Somalia
- The Relationship Between Financial Planning and KCCA Provision of Recreation Services In Kampala
- Relationship Between Financial Statement and Investment Decision Making at Trust African Bank in Mogadishu, Somalia
- The Relationship Between Budgetary Control and Health Service Delivery in Iganga General Hospital In Iganga Municipality
- The Relationship Between Internal Auditing and Health Service Delivery in Kibuku District Local Government, Eastern Uganda
- Administrative Controls and Performance of Kayunga District Local Government in Uganda
- Assessment of The Involvement of Health Management Committees to Effective Health Service Delivery In Nakaseke Health Sub-District, Nakaseke District
- An Analysis of The Effect of Foreign Direct Investment on The Performance of Uganda Securities Exchange (Use) In Kampala Business District
- Internal Audit and Financial Control; “A Case Study of Arua Referral Hospital - Arua District”
- The Contribution of Computerized Accounting Systems on Financial Reporting; “A Case Study of Duale Petroleum Ltd”
- Head teachers' Leadership Style and Performance of Teachers In Selected Private Secondary Schools In Njeru Town Council, Buikwe District
- The Relationship Between School Fees Collection Methods and Financial Performance in Selected Private Primary Schools in Nsangi Sub-county, Uganda
- Relationship Between Debt Management Practices and Profitability of Illo Tango Manufacturing Company in Bossaso Somalia

- Relationship Between Receivable Management and Profitability City Oil Kampala Uganda
- The Effect of Microfinance Services on Delivery of Water and Sanitation Services in Bugembe Town Council
- The Effect of Motivation on Teachers' Performance in Government Secondary Schools in Gombe Sub County, Wakiso District
- The Role of Computerized Accounting Information System in Financial Management:" A Case Study of BRAC Uganda Njeru Branch"
- The Effects of Internal Control System on Organizational Performance of Standard Chartered Bank -Acacia Branch, Kampala District
- The Effect of Revenue Mobilization on Primary Schools Service Delivery in Mbale Municipal Local Government- Uganda
- The Effect of Internal Control Activities on The Organizational Performance of The East Africa University in Bosaso, Somalia
- The Relationship Between Working Capital Management and Profitability of UGACOF Limited, Uganda
- The Effect of Customer Services on Organizational Performance of Pride Micro Finance, City Centre Branch
- The Contribution of Electronic Taxation System on Tax Compliance of Malaba, Uganda-Kenya Border, Busia District
- The Effect of Science Policy Implementation in Use Schools on Students' Academic Performance in O' level: "A Case Study of Hoima Municipality; Hoima District"
- The Relationship Between Accounts Receivable Management and Financial Performance of Towfiiq General Trading Company Mogadishu, Somalia
- The Effect of Inventory Management Practices on Financial Performance of Aafi Company, Mogadishu- Somalia
- Internal Controls and Organizational Performance In Selected Non-Government Organizations (NGOs) In Bossaso Puntland, Somalia
- Accounts Receivable Management and Financial Performance; "A Case Study of Al-Furqaan Pharmaceutical Trading Company"

- An Analysis of The Contribution of Financial Accountability on Improved Financial Performance of The Islamic University in Uganda

On-Going Research Activities

Research Proposal

- Amaal Kinene Nsereko¹ and Muhamadi Kaweesi² (2020); Book Chapter- The Role of Quality Assurance Mechanisms in Promoting Diverse Research Orientations among Academic Staff in Higher Education
Theme Five: QA and QM Systems in Research
- Quality Assurance In Higher Education In Uganda: National Framework And Institutional Approaches
- Developing an Inclusive Learning Rulebook: Strengthening Quality Teaching and Improving Learning In East African Higher Education
- Assessing Lecturer's Perceptions About Student-Lecturer Evaluations in Higher Education Institutions: Supporting Teaching in East African Higher Education Institutions

Responsibilities Held

- Director Quality Assurance- Islamic University in Uganda
- Focal Person- Inter-University Council for East Africa(IUCEA)
- Executive Board (Senate) Member- Islamic University in Uganda
- Founder member- Ugandan Universities Quality Assurance Forum (UUQAF)
- Vice-Chairperson, Ugandan Universities Quality Assurance Forum (UUQAF)
- Founder member - East African Quality Assurance Network (EAQAN)
- Out-going Uganda Representative, East African Quality Assurance Network (EAQAN)
- Outgoingng Head of the Secretariat, Uganda Vice Chancellors' Forum (UVCF)
- Senate Member- Public Representative (Uganda Management Institute -UMI)
- Chairperson Senate Sub-Committee of Examinations - Uganda Management Institute-UMI
- Director Quality Assurance & Monitoring- Kampala International University
- Senate Member- Kampala International University
- Director Quality Assurance & Monitoring- Kampala International University

- Senate Member- Kampala International University
 - Senate member – Kampala University
 - Dean of the School of Business & Management at Kampala University.
 - Head of Credit Management Department at Kampala University.
 - Member of the Development Team of the East African University Rwanda (EAUR) a sister University to Kampala University
 - Member of Conference Organizing Committee (2011 to date) Uganda Vice Chancellors' Forum (UVCF)
 - Member of Governing Council of MONACO INSTITUTE OF BUSINESS & COMPUTER SCIENCE
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International Journal Reviewer

- International Journal of Business and Administrative Studies (IJBAS)-Malaysia KKG Publications
 - East African Quality Assurance Network Journal
 - **Education Research Journal**- 13 Jan 2015 — **Journal** description; is a peer-reviewed, open-access online **journal** publishing **research** articles in all areas of **Education** and related areas. (<http://resjournal.com/ERJ/Index.htm>)
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Workshops and Online Webinars Attended

- HAQAA2 Dissemination and Capacity -Building Project, Uganda National Quality Assurance Training Workshop 1, Entebbe, Uganda 20th- 22nd June 2022
- Virtual Launch Meeting of the African Standards and Guidelines for Quality Assurance ASG-QA, 14th March 2022
- The QA Network Project, HAQAA2 Initiative, in a Preparatory Workshop on Mapping and Dissemination of the African Standards and Guidelines for Quality Assurance ASG-QA in Nairobi, Kenya 24th-26th January 2022
- The 2nd EAC Science Technology and Innovation Conference in Bujumbura, Burundi from the 27th -29th October 2021.

- I have attended several online webinars during the Covid-19 Lockdown including Association of African Universities Quality Assurance workshops, IUCEA webinar Celebrating 50 years of IUCEA, The Management University of Africa (MUA)- Experience in Online Examinations, Author AID (INASP) & TCC Africa Webinar: Research Capacity Systems to Support PhD Scholars in Africa, Uganda Christian University webinar-‘Making sense out of the crisis: Re-purposing Higher Learning in the wake of a crisis’ Is Funding Higher Education a private good or public good? e-Conference on Higher Learning Education Challenges and opportunities during the Covid-19 Pandemic.
- Quality Assurance, Innovative & Learner-Centred Teaching Skills & Research Workshop for the 21st Century Higher & Tertiary Education Personnel. 29th Oct – 1st Nov 2019 held at Igbinedion University, Okada, Edo State, Nigeria.
- The 2nd International Conference on Governance and Service Delivery in Developing Economies. Theme: Accountability, Innovation and Quality Public Service Delivery held by Uganda Management Institute(UMI), Hotel Africana October 22nd -26th 2019.
- The 9th Annual Forum of the East African Higher Education Quality Assurance Network; “Theme: Competence-Based Learning for Achieving Sustainable Development Goals” 6th -10th May 2019, Imperial Golf View Hotel, Entebbe Uganda.
- The 1st NCHE Annual Conference on Higher Education; Theme: “Mainstreaming Information and Communication Technology in Research, Higher Education Delivery and Management” 20th -22nd March 2019, Lugogo Show Ground, Kampala.
- The 1st NCHE Annual Conference on Higher Education; Theme: “Mainstreaming Information and Communication Technology in Research, Higher Education Delivery and Management” 20th -22nd March 2019, Lugogo Show Ground, Kampala.
- The 1st NCHE Annual Conference on Higher Education; Theme: “Mainstreaming Information and Communication Technology in Research, Higher Education

Delivery and Management” 20th -22nd March 2019, Lugogo Show Ground, Kampala.

- Quality Assurance in Higher Education; “National Training on Institutional Self-Assessment for Quality Enhancement of Higher Education in Uganda”26th-28th March 2018, Innophine Hotel Entebbe, Uganda
- Quality Assurance in Higher Education; “National Training on Institutional Self-Assessment for Quality Enhancement of Higher Education in Uganda”26th-28th March 2018, Innophine Hotel Entebbe, Uganda
- Project Planning & Development Workshop at the Islamic University in Uganda, Kampala Campus from 17th -19th December 2016.
- The 1st Islamic Finance Conference was held on the 13th -14th of May 2016 at Hotel Africana Ltd, Kampala, Uganda.
- The 6th East African Quality Assurance Forum Entebbe, Uganda May 16th – 20th 2016 Imperial Golf View Hotel, Entebbe, Uganda
- The 5th East African Quality Assurance Forum Nairobi, Kenya May 04th – 08th 2015 Bracken Hurst Hotel and Conferences Limuru, Kenya.
- Training of Trainer's Workshop on Curriculum Development on the foundations of Islamic Epistemology for the East African Muslim Universities Organised by the International Institute of Islamic Thought (IIIT) in collaboration with East African Coordination Council and Abdul-Rahman Al-Sumait Memorial University Held at SUMAIT University, Chukwani, Zanzibar 17th – 19th April 2015
- The East African Quality Assurance Forum Arusha, Tanzania May 05th – 09th 2014 Ngurdoto Mountain Lodge.
- National Quality Assurance Training Workshop for QA Officers in Ugandan Universities 17th to 20th March 2014, at Ridar Hotel Seeta, Mukono – Uganda
- Quality Assurance Assessment Rules, Regulations and Examination Processes for Graduate Training: Auga Workshop, Standards of Graduate Theses, 17th March 2014
- National Quality Assurance Training Workshop for QA Officers In Ugandan Universities 4th To 7th November 2013, Entebbe, Uganda

- The 1ST UUQAF Quality Assurance Conference Scheduled for 5th - 6th August 2013 at Islamic University in Uganda Females' Campus- Kabojja
- The East African Quality Assurance Forum Kigali, Rwanda May 13th – 17th 2013, Lemigo Hotel
- Conference on Quality Assurance in Higher Education “Understanding the Need for Greater Transparency and Consistency in Quality Assurance” Organized by Intelligent Africa Premier Hotel, Johannesburg, South Africa, 23 – 26 April 2013
- 1st Meeting of the East African Universities Quality Assurance Coordinators Network entitled "From Quality Assurance to Quality Management", Held in Nairobi, Kenya from 23rd to 27th of May 2011
- Quality Assurance Coordinators' Course Part B Action for Improvement 1st -5th February 2010 Nairobi Kenya
- Contribution to the East African Quality Assurance Coordinators Course B, Final Part 22nd – 26th June 2009, Dar es Salaam, Tanzania

Bio Data

- **Date of Birth:** September 29, 1973
- **Nationality:** Ugandan
- **Gender:** Female

Referees

1. **Professor Ismail Ssimbwa Gyagenda, PhD**
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2. **Professor A.B.T Byaruhanga Akiiki, PhD**
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Kampala University (KU),

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3. Professor Joseph Ntayi, PhD.

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I **Amaal Namakula Kinene Nsereko** certify that the above information is true to the ability of my knowledge.

Sign: 